COLLABORATING TO REDUCE URBAN FLOOD RISK IN ONTARIO

Webinar meeting, October 17th, 2017

AGENDA

- 1. Overview of Collective Impact initiative
- 2. Identifying priority actions to reduce flood risk stakeholder interviews
- 3. Commonly identified themes
- 4. Next steps

POLL

What sector do you represent?

COLLECTIVE IMPACT: REDUCE URBAN FLOOD RISK IN ONTARIO

- August 2017- January 2019 funding from Ontario Trillium Foundation
- Theory of change what is the desired outcome, and what are the pathways to getting there?
- Collective action plan who needs to do what, where are there gaps, where are there opportunities for collaboration, and how will it all be funded?
- Shared measurement framework how will we measure our progress?

OUR DEFINITION OF URBAN FLOODING

Sewer backup

Overland flooding (away from

waterbodies)

Sewer overflows







PRIORITY ACTIONS TO REDUCE FLOOD RISK

STAKEHOLDER INTERVIEWS

- Partners for Action
- Institute for Catastrophic Loss Reduction
- University of Guelph
- · Credit Valley Conservation
- Lake Simcoe and Region Conservation Authority
- Cole Engineering
- · Jean Francois Sabourin and Associates
- Public Safety Canada
- Sean James Consulting
- AVESI Stormwater
- Your Healthy House
- Venni Gardens
- Homeowners
- Ontario Association of Landscape Architects
- · ReWild Ontario Water Centre

- Ontario Parks Association
- Insurance Bureau of Canada
- Town of Newmarket
- City of London
- City of Markham
- City of Mississauga
- City of Ottawa
- CREW
- Ducks Unlimited
- · Rain Grid
- Stantec Consulting Ltd.
- Citizens Environmental Alliance

MISSING PERSPECTIVES

- People who have experienced flooding
- Smaller municipalities
- First Nations
- Public Health
- Province
- Other?

AVENUES TO REDUCE FLOOD RISK



Reducing damage

AVENUES TO REDUCE FLOOD RISK



PROPERTY LEVEL

- Reducing the risk of water entering the home/building:
 - Lot grading
 - downspouts away from foundation
 - backwater valves
 - sump pump backup
 - disconnected weeping tiles/downspouts from sanitary sewers
 - maintaining sewer laterals
- Reducing damages
 - Safe storage of basement possessions
 - Insurance coverage
 - Emergency preparedness
 - Safe disposal of damaged goods
 - Rebuilding back better



NEIGHBOURHOOD LEVEL

- Preventing water from entering buildings:
 - Property level actions
 - Understanding influence of neighbouring properties on each other
 - Limiting/reducing impervious surface
 - Maintaining/creating overland flow routes
 - Upgrading stormwater systems
 - Reducing inflow and infiltration
- Reducing damage:
 - Property-level actions
 - Community resilience hubs



WATERSHED LEVEL

- Holding back water upstream wetlands, ponds, forests
- Increasing overall permeability, reducing runoff volumes
- Neighbourhood-level actions in areas that don't experience flooding but which impact those that do
- Limiting development in flood plains/buying up vulnerable properties



Photo credit: TRCA

KEYTHEMES

NEED FOR COLLABORATION: MUNICIPALITIES

- Departments within municipalities:
 - Stormwater
 - Wastewater
 - Parks
 - Roads
 - Public works
 - Emergency management
- Upper and lower tier municipalities (wastewater, stormwater)

NEED FOR COLLABORATION: MUNICIPALITIES AND CONSERVATION AUTHORITIES

- Urban vs riverine flooding
- Municipal infrastructure and watershed impacts
- Different modeling practices
- Who gets the phone calls?



NEED FOR COLLABORATION: INSURANCE, FEDS, MUNICIPALITIES, PUBLIC

- Insurance vs Federal Disaster Assistance who pays out in an emergency?
- Insurance companies are beginning to offer overland flood insurance, but not affordable for those in high risk areas
- Municipalities encouraged to take action to reduce flood risk (National Disaster Mitigation Fund)
- Public needs to buy in and purchase flood insurance if it is offered

NEED FOR BETTER PUBLIC UNDERSTANDING

- Stormwater and wastewater how these systems work
- Different types of flooding, who is at risk
- What insurance does and does not cover
- Benefits of reducing impervious surface and managing rain where it falls
- What measures can be taken to reduce flood risk at a property level and how to implement them
- What measures can be taken to reduce flood risk at a broader level and how to implement them

INCORPORATING LOCAL KNOWLEDGE

- How do you engage with people on the ground to find out what they know about how/when flooding occurs
- What do people care about?
 What level of flood risk is acceptable?



Photo credit: http://windsorite.ca/2015/05/photos-essex-county-floods/

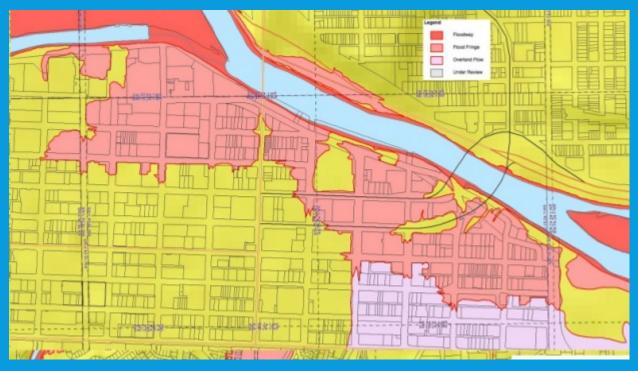
GREEN INFRASTRUCTURE AND FLOODING

- What is the connection between reducing runoff volumes and flood control?
- How will intensification impact flooding?
- How to value the contributions of natural infrastructure?

| | Water balance | Water quality | Flood Control |
|---------------------------|---------------|---------------|---------------|
| Low Impact Development | | | ? |
| Grey infrastructure | * | ? | |

IDENTIFYING AREAS AT RISK

- Updating flood plain maps incorporating urban flood risk as well as riverine, standardized approach
- Flood plain maps as more than just a planning tool
- How to prioritize focus areas fairly and accurately according to risk level?
- Stigma around identifying high risk areas – property values, insurance



nage source:

http://www.cbc.ca/news/canada/calgary/no-floo nsurance-without-new-maps-say-ceos-1.18552<u>!</u>

TAKING ACTION ON PRIVATE PROPERTY

- Current incentives are not working basement flood subsidies, weeping tile disconnection, green infrastructure
- How to ensure uptake in the areas of greatest need, and that practices are installed correctly and maintained?
- Utility model for stormwater



Photo credit: Windfall Ecology Centre

OTHER

- Current systems encourage standard approaches and limit innovation
 - Municipal procurement policies
 - Re-building the same way after floods
- Inlet control devices not installed by some municipalities because maintenance workers don't know how to manage them
- Backflow prevention failures due to lake of maintenance, oil and grease
- Green infrastructure who will conduct maintenance?
- Funding implementation of stormwater user fees
- Climate change impacts currently being felt. What will the future bring?

DISCUSSION

- Flood risk reduction actions that were missed?
- Other stakeholders to bring in?
- Other important challenges/gaps?



Photo credit: City of Cuyahoga Falls http://nrcsolutions.org/cuyahoga-falls-ohio/

TOWARDS A THEORY OF CHANGE

ADDITIONAL OUTREACH

- Facebook group to engage the public on flood prevention, experiences of flooding
- Online survey, additional interviews
- Engage with others not yet included in the conversation

OPPORTUNITIES FOR PARTICIPATION

- Read and comment on circulated discussion document (early Nov 2017)
- In person session to draft Theory of Change Late Nov 2017 (15-20 key stakeholders)
- Early 2018 larger in person session to share current, planned activities, form working groups, identify gaps, opportunities for collaboration
- Leadership committee guide the process, help with agenda-setting, feedback on documents before circulation

THANK YOU!

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Thanks to



for supporting this project.